

AMLIRESIDENTIAL Case Study

AMLI Residential came to Luxer One with the same package problem that many apartment properties face today. Their staff was spending numerous hours per week managing incoming resident packages, and when residents came to pick up their packages, their arrival interrupted prospect visits and disrupted the staff's work. AMLI wanted a solution that emphasized scalability and flexibility, that was more robust than package tracking software, and less expensive than package lockers. Luxer One created the Luxer Room automated package room solution that AMLI now has installed in 56 properties nationwide. Today, they are able to associate increases in positive ratings directly to their adoption of Luxer Room.



4.75% higher package delivery score than Kingsley Index benchmark



56 AMLI properties live with Luxer One



3.4% yearly jump in resident satisfaction with package delivery



"Our experience with Luxer One has been a true partnership. The team has been open to new ideas and incredibly helpful in providing ideas ranging from troubleshooting to creative new solutions."

— Maria Banks,President & CEO, AMLI Management Co.

